

## How to upgrade the device?

### Answer:

Note: Make sure you use the correct upgrade file for your device. The upgrade file is a ZIP file and must include all the necessary files. Otherwise, unexpected results may occur.

Note: Make sure power is not interrupted during upgrade. A power failure during system upgrade may cause startup failure. Use an Uninterrupted Power Supply (UPS) if necessary. The device will restart after the upgrade is completed.

Note: When upgrading the IPC, the **upgrade boot program** function is disabled by default, and only the camera will be upgraded to the latest version. If enabled, both the camera and the boot program will be upgraded.

### Upgrade IP Camera

1. Click **Setup > System > Maintenance**.



2. Under **Software Upgrade**, click **Browse** and select the correct upgrade file.
3. Click **Upgrade** and then confirm to start. The camera will restart automatically after the upgrade is completed. Some devices support boot program upgrade. To **upgrade**, select **Upgrade Boot Program**.

4. You may click **Detect** to check for new versions available to cloud upgrade.

### **Upgrade NVR**

Upgrade the NVR under **Maintain > Upgrade** locally (using an upgrade file saved in a USB storage device) or by cloud (through a cloud server).

To upgrade by cloud, ensure that the NVR is connected to a fully functional DNS server (configured under **System > Network > Basic**), and click **Check** to see whether a newer version is available. The time that a cloud upgrade takes is affected by network connection status.

### **TAGS:**

System upgrade, system maintenance, upgrade IPC, upgrade NVR, upgrade device, cloud upgrade, local upgrade



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